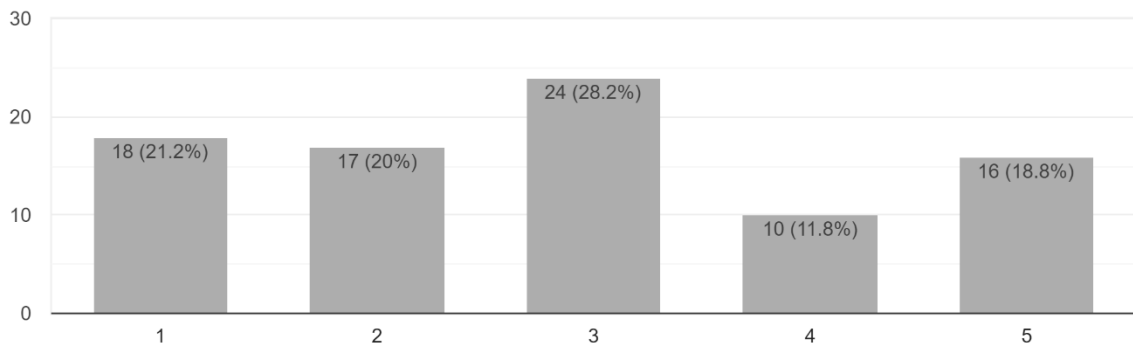




Patient Survey 2022

How easy was it to get through to the GP Practice by telephone ?

85 responses

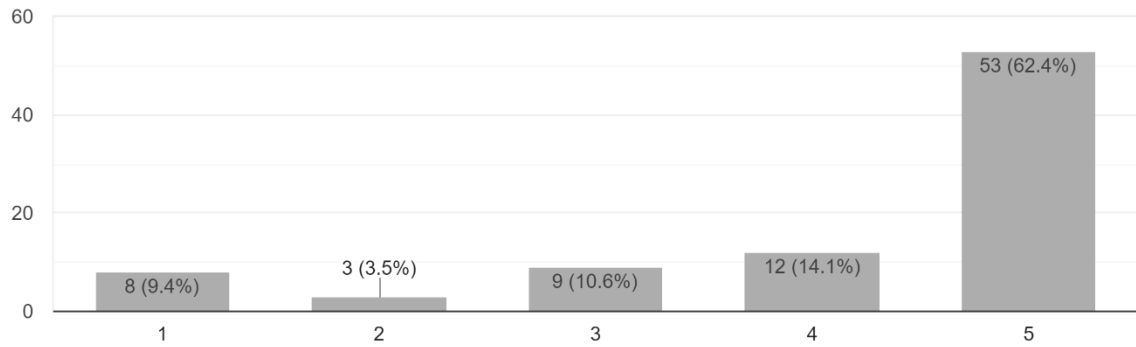


1 = Very Difficult

5 = Very Easy

How helpful was the member of staff you spoke to ?

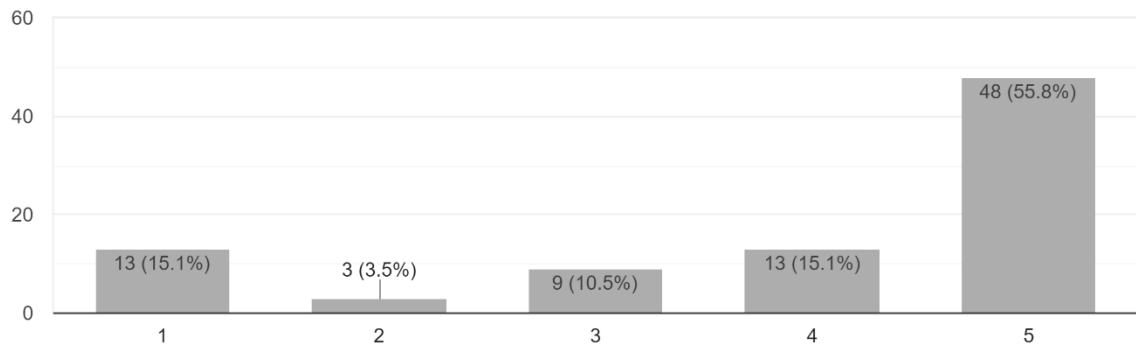
85 responses



1 = Not at all helpful 5 = Very Helpful

How satisfied are you with the GP practice appointment times offered to you

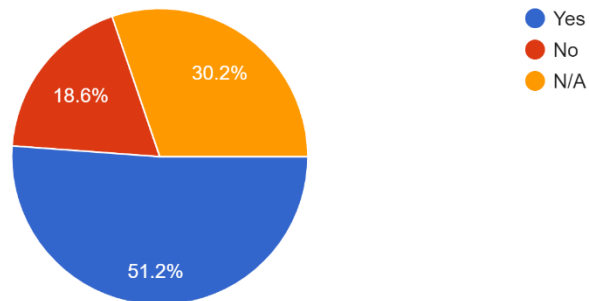
86 responses



1 = Not satisfied at all 5 = Very Satisfied

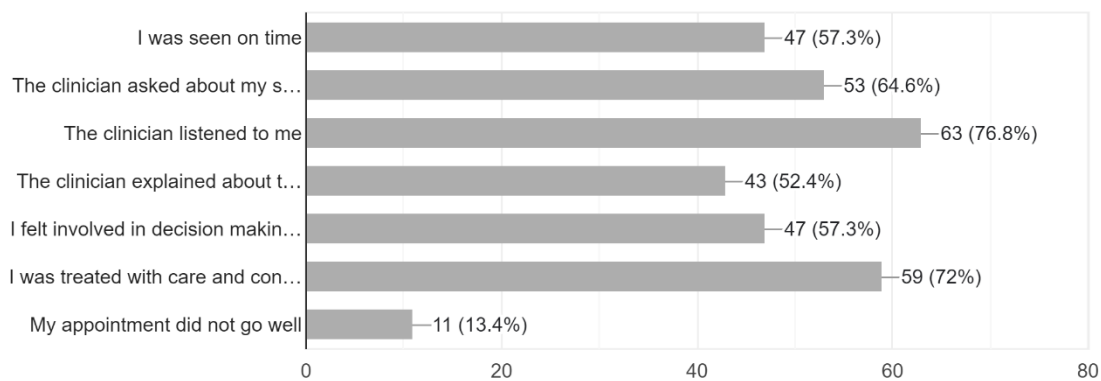
Have you been able to see or speak to a clinician regarding an urgent problem on the day of requesting an appointment?

86 responses



At your appointment with us, what went well ? - please tick as as many as applicable

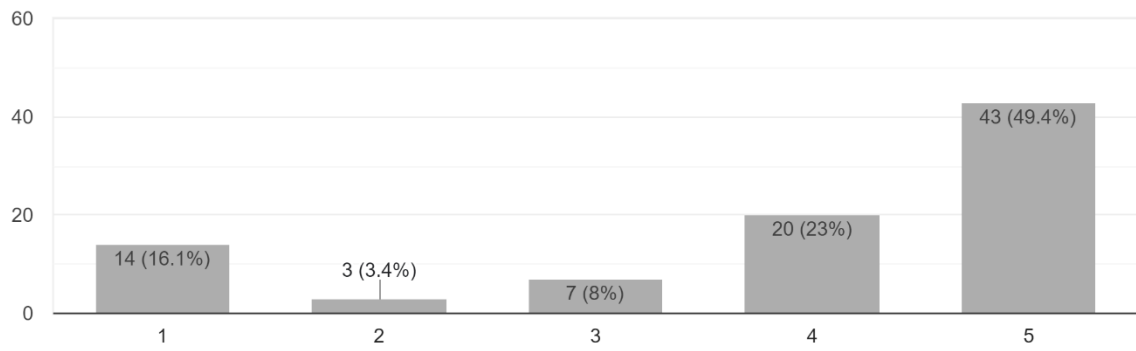
82 responses



- I was seen on time
- The clinician asked about my symptoms
- The clinician listened to me
- The clinician explained about tests and treatment
- I felt involved in decision making for my care
- I was treated with care and concern
- My appointment did not go well

In general, how satisfied are you with the care you receive at Severn Fields ?

87 responses



1 = Not satisfied at all 5 = Very satisfied